

Computime Newsletter

Volume 9 Issue 1

June 2007

Microsoft™

Major issue with PC's and networks

Key Items in this issue

- Major Issues on Network
- Free Phone Calls
- Software Issues
- Web site stories
- Security Issues
- Coventry Myton Hospice

As a result of recent work carried out by Computime we have found that a large number of our customers are experiencing slowing down of their networks and PC's.

The major cause of this we have found is the result of Microsoft down loading updates to their system, to address various issues plus an increased requirement of various "Anti Virus and Spam" software and the increased demand of new application programs.

The end result of this is that most PC's and Network Server do not have enough memory to perform.

What happens is that PC's when they run out of memory do not just stop, they make use of virtual memory (the memory of the hard drive) which is slower than conventional memory.

To address this we have found by increasing the memory on customers PC's

and network server, plus upgrading their hubs and Ethernet cards to 1Gb, their network begin to fly again.

How much time are you wasting having to wait for your system to catch up.

Ring 02476671900 or eMail support@computime.co.uk and we will check your system for you.

For how to check your memory usage go to: - www.computime.co.uk/news

Inside this issue:

2 web Site story 2

Important note about web sites

Tobit Version 10 just released 3

New Security and SPAM Service

Sage 200 SQL

Pegasus Version 5

Hospice Appeal Support 4

Disaster Planning

More reasons for Computime Broadband

Government Funding Update

ASTRA DeTeWe

Free Phone Calls over the Internet using VoIP and DeTeWe

Are you looking at reducing your phone bills? We were contacted by one of our customers with a request for a new phone system that in addition to having an ability to link separate sites into one phone system, would also give them the ability to phone their staff at home, or abroad using the latest voice over the internet (VoIP) technology and thereby reduce their phone bills.

With the help of DeTeWe we have been able to supply a very versatile solution that meets all of their needs, including the ability for Voice over the Internet (VoIP). The solution also had the ability to integrate their Tobit David Unified Messaging for auto attendant, call recording, and dial off screen. If you are interested in staff working from home, or need to work over a number of distant sites, and want to reduce you phone bill, then give us a ring on 02476671900 or got to www.computime.co.uk/content/detewe for further details.

TeraByte Station (New Product)



The Computime Terabyte Station - multimedia server solutions for the Business and home markets. Combining a heavy-duty power supply and cooling system, quick-swap hard drives, and Gigabit Ethernet networking.

The Terabyte Station allows users to have a simple, cost-

effective data or media server to their office or home network in literally minutes without cutting corners on features or expandability. With its sleek, aesthetic design and ultra-silent operation.

If you are looking for more storage at a low cost, and easy access then contact

us now by emailing john@computime.co.uk or phone 02476671900 and speak to Mike or John

For more technical details go to www.computime.co.uk/news

Web Site News



Digbits goes to the top of the pile

Back in 2006, Digbits, one of the leading suppliers of replacement wearing parts for diggers and excavators, were finding business from their web site was not good.

They identified the main reason was their web site position on the search engines was very poor. This meant that when anyone was looking to find a supplier for the parts they supplied, customers

found many competitor suppliers above them.

Following discussions with Computime, a specialist in Web Design, and Search Engine Management, their Web Engineers have been able to move them up the rankings to a level where DigBits key selling products are now in the top 4 of the major search engines, and number one in 70% of them.

If you are interested in the DigBits website please go to

www.digbits.co.uk. If you would like to find out about search engines, and how you might benefit from our expertise please complete the Computime on line form, or phone 02476671900.

How long do you want to have a web site that does not generate business for you?

For the full story go to www.computime.co.uk/casestudy?id=5



Steve Best
Web Designer



The Promotions Team Story - Computime are able to develop bespoke databases to enable Clients to continue working as currently but make use of technology, to maximise the performance of their staff. Below is an example of a clients system developed by Computime.

Commenting on the work Ann Ballinger of The Promotions Team said " Having this new bespoke database has certainly helped our business and we know it has improved our relationships with both our clients and customers."

John Dixon the MD of Computime said " The software we were able to use has been developed by ourselves over a number of years, which enables us to not only build a database quickly but also enables us to integrate solutions in to eMail, Fax, SMS, and the Internet". For the full story go to www.computime.co.uk/casestudy?id=2



Important Note - "Following new legislation in January 2007 there is now a minimum information that must be on any company's website".



To find out what is involved go to our web page www.computime.co.uk/news?year=2007&month=January for the full details. Alternatively eMail steve@computime.co.uk to find out what you need to do.



Tobit David Version 10 Just Released

comes with the latest generation of David, and which adds to the reasons why David(R)zehn! is the best David ever.

For the full details go to www.computime.co.uk/content/tobit or phone 02476617900 or go to www.tobit.com

Message from Tobit 12th April 2007

“There is a huge amount of functions and improvements which

Above all, you can look forward to many new ideas and improvements concerning the messaging functions.



New Security & SPAM Service



Virus Service - Computime have recently taken on F-Secure Virus Software. It has been identified as the best performing Virus Software on the market today, winning many awards. It is designed to protect businesses against computer viruses and other threats from the Internet, including mobile networks. For more details go to www.computime.co.uk/content/Virus

Spam Service - Computime are now able to offer clients who hosts their eMail an NEW hosted service, which stops up to 99% of SPAM, (unwanted eMails). Current customers, who have anti spam will be moved to the new service over the next few month. For more details go to www.computime.co.uk/content/Spam .

If you want to improve your Virus protection or are fed up getting Spam contact John or Mike or go to our web site www.computime.co.uk/news for more details.



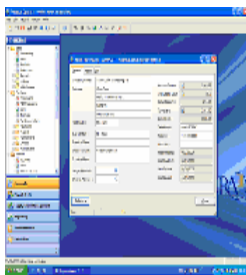
Sage 200 - Latest Version includes SQL

Sage 200 continues to be developed. This software now replaces Sage MMS V3.5 - the culmination of a huge effort in the Sage Research and Development organisation.

Here are just a few of the new features in Sage 200: - **Sage Document Manager** - **List-based user interface** - **Send information direct to Microsoft Excel** - **Sage View Builder** - **Date verification on data entry** - **Record credit-checking information** - **Negative items on stock-takes** - **Supplier price lists** - **Flexible purchase pricing** - **Landed Costs** **Individual invoice layout per customer** - **Negative free text invoice lines**

If you would like to find out why you should upgrade from Sage Line 50/ 100 / MMS go to www.computime.co.uk/content/sage, and download the relevant documentation.

Latest Version Opera II V5



Major user interface refit transformed the entire Opera II user experience with a

contemporary and fresh new look and feel, including brand new navigation controls.

50 new user functions -

Advanced Purchase Order Processing, Payroll History, user definable views in Costing and Payroll, Online Filing Manager In-Year form submissions, and major Import improvements .

1,000+ framework & architectural improvements -

Spanning the GUI uplift, a brand new installation routine that cuts installation times to a fraction, a move to the latest development.

SQL Server 2005 Support -

Runs on Microsoft SQL Server 2005/ 2000, and can take full advantage of SQL Server's Data Transformation and Server Replication services, automation of administrative tasks such as backup, and better integration with other third party SQL Server based applications.





Coventry Hospice News



John Dixon is Chairman of a team of business people who are helping to raise funds for the hospice. We thought it would be interesting to make our customers aware of the current status.

Commenting John said "We should hit our £5,000,000 target during 2007. Building is due to start by the middle of 2007 and finish in 2008/9". Our next stage will be funds for the furniture and equipment".

If you would like to help raise funds to enable us to get the Hospice built in Coventry, even if it is payment in kind, email john@computime.co.uk or go to the web site for details www.coventry-hospice.co.uk

Do you have a IT Disaster Recovery Plan?

- | | | |
|---|--|---|
| Think of the worst thing that could happen to your system: | For example: - | ments and so on. If you are not sure don't touch them |
| - Your server has been stolen | -Backup your data every day | |
| - Your building has burnt down | - Take a backup off site | - If you have a wireless network make sure it is secure. If not it is like leaving your front door open 24 hours a day. |
| - Your hard disc has failed. | - Ensure your Antivirus/spam programs are up to date | |
| Make sure you have something in place to deal with such situations. | - Don't download programs from the internet, opening eMail attach- | If in doubt contact Computime on 02476671900 or email us |



More reasons for Computime Broadband

- | | | |
|--|--|---|
| Have you experienced problems with your BT Broadband? | If the answer is yes, then move to Computime. | Computime only offer Business Service Broadband , which also includes on line support. |
| - Fed up having to ring a call centre in the far east? | Our support office is in Coventry, so when you ring you talk to us. | Do not wait any longer switch to us. |
| - Always being told the problem is your system and not the phone line? | As we are able to access your router, and even your network, (if we look after it), we can find the problem quicker than they can. | A comment from our John Dixon - "I was without Broadband for 2 weeks at home with BT and eventually gave up having been on the phone to their support in India for over 4 hours. I switched over on a Friday to Computime Broadband and I was up and running on Saturday" |
| - Having problems on eMails, Spam, and Virus eMails? | We also usually fix it quicker than BT. | |

Government Funding Update - From the 2nd of April 2007 Coventry and Warwickshire Chamber Business link funding has been transferred to a new body. The West Midlands comes under www.businesslinkwm.co.uk. The East Midlands it comes under www.businesslinkem.co.uk.

In addition to these changes Computime now have access to a new web site which allows us to check if you are able to get funding <http://www.j4bgrants.co.uk>.

John Dixon is a registered Consultant through the Government sponsored Small Business Service (SBS). If you have a project in mind and would like to check out the possibility of funding email us.



LATE NEWS - e-Adoption - If you are in the Tourist/ Leisure business in the West Midlands, or supply to them (e.g. butcher, food, wine, services) we have access up to £2,500 of funds per client to help companies grow their business using the Internet. Go to www.computime.co.uk/

Computime IT Solutions Ltd
Computime House
69 Albany Road
Coventry
CV5 6JR
Phone: 02476671900
Fax: 024 7667 1920
E-mail: info@computime.co.uk

